

### **Filling Tips**

For accurate operation, it is essential that each pump is filled completely with drug solution. Correct filling should be conducted and verified according to the method detailed in the [filling section](#) of the ALZET website or in the package insert enclosed in your box of pumps.

If you experience any difficulty during filling (due to additional backpressure or a highly viscous solution), the following tips can be beneficial:

- ❑ Fill the ALZET pumps with the filling tube at a slight angle (about 15 degrees relative to the pump). This allows the air in the reservoir to escape more easily.
- ❑ Insert and remove the flow moderator several times before reinserting the filling tube. This will allow the orifice to slightly expand.
- ❑ Be sure to use the blunt filling tube provided. If you need additional filling tubes, they can be ordered here: [ALZET® On-Line Ordering](#)
- ❑ Ensure your compound's viscosity is less than 100,000 cP

If you are still having difficulty filling an ALZET pump and would like to speak with a technical support representative, call 800-692-2990 or e-mail us at [alzet@direct.com](mailto:alzet@direct.com).