

International Payment Instructions for DURECT Corporation
ALZET[®] Osmotic Pumps

Thank you for your interest in ALZET Osmotic Pumps. We do require prepayment for orders originating outside of the U.S. (and its territories) and Canada. Payment for ALZET products must be in U.S. funds, and may be made either by check or by wire transfer.

1. Payment Methods

a. **Check:** Please mail check payments to:

By regular mail:

DURECT Corporation
PO Box 530
Cupertino, CA 95015-0530 USA

If sending by courier and need a signature, send to:

DURECT Corporation
10260 Bubb Rd.
Cupertino, CA 95014

b. **Wire Transfer:** Wire payments may be sent to our bank. Please inquire for wire instructions.

2. Proforma Invoices:

If you would like us to prepare a proforma invoice for you prior to your payment, please provide us with the following information:

- a. Item and quantity of order
- b. Shipping address including contact name and phone number
- c. Federal Express account number or customs broker (for any customs duties and taxes)

3. Payment and Shipping Notices:

Once you have made payment, please let us know the date and method of payment so that we can help to expedite your order. Once we have received notice from our bank that the payment has been received, we will ship your order. We will notify you when we ship your order, and provide the carrier tracking information to assist with your receipt of the delivery. Please let us know if you have any questions about the invoice or payment information.

Thank you for your interest in ALZET Osmotic Pumps.

ALZET Customer Service
DURECT Corporation
Email: alzetcs@durect.com
Fax: 408-865-1406
Web Site: www.alzet.com