

International Payment Instructions for ALZET LLC
ALZET® Osmotic Pumps

Thank you for your interest in ALZET Pumps. We do require prepayment for orders originating outside of the U.S. (and its territories) and Canada. Payment for ALZET products must be in U.S. funds and may be made either by check or wire transfer.

1. Payment Methods

- a. **Check:** Please mail check payments to:

ALZET Customer Service
ALZET LLC
3700 Sagamore Pkwy North
Lafayette, IN 47904

- b. **Wire Transfer:** Wire payments may be sent to our bank. Please inquire for wire instructions.

2. Proforma Invoices:

If you would like a proforma invoice prior to your payment, please provide us with the following information:

- a. Item and quantity being ordered
- b. Shipping address including contact name and phone number
- c. Billing address
- d. Federal Express account number or customs broker (for any customs duties and taxes)

3. Payment and Shipping Notices:

Once you have made payment, please provide the payment details (date, method of payment) so that we can help to expedite your order. Once our bank confirms receipt of payment, we will ship your order and provide you with the carrier tracking information. Please let us know if you have any questions about the invoice or payment information.

Thank you for your interest in ALZET Osmotic Pumps.

ALZET Customer Service
ALZET LLC
Email: orders@alzet.com
Fax: 408-865-1406
Web Site: www.alzet.com