

International Payment Instructions for DURECT Corporation  
ALZET<sup>®</sup> Osmotic Pumps

Thank you for your interest in ALZET Osmotic Pumps. We do require prepayment for orders originating outside of the U.S. (and its territories) and Canada. Payment for ALZET products must be in U.S. funds, and may be made either by check or by wire transfer.

1. Payment Methods

- a. **Check:** Please mail check payments to:

ALZET Customer Service  
DURECT Corporation  
10260 Bubb Road  
Cupertino, CA 95014-4166 USA

- b. **Wire Transfer:** Wire payments may be sent to our bank. Please inquire for wire instructions.

2. Proforma Invoices:

If you would like us to prepare a proforma invoice for you prior to your payment, please provide us with the following information:

- a. Item and quantity being ordered
- b. Shipping address including contact name and phone number
- c. Billing address
- d. Federal Express account number or customs broker (for any customs duties and taxes)

3. Payment and Shipping Notices:

Once you have made payment, please let us know the date and method of payment so that we can help to expedite your order. Once we have received notice from our bank that the payment has been received, we will ship your order. We will notify you when we ship your order, and provide the carrier tracking information to assist with your receipt of the delivery. Please let us know if you have any questions about the invoice or payment information.

Thank you for your interest in ALZET Osmotic Pumps.

ALZET Customer Service  
DURECT Corporation  
Email: [alzetcs@durect.com](mailto:alzetcs@durect.com)  
Fax: 408-865-1406  
Web Site: [www.alzet.com](http://www.alzet.com)